



Employee Information Is Everywhere.

Offer the benefit of protection for their digital lives.

Employee Benefit Plans:

Innovative protection against ever-changing cyberthreats to an employee's identity, personal information and connected devices.

844-698-8640

NEW



**HOME TITLE
MONITORING**

Anticipated for
release in 2020

Top Reasons Employers Choose NortonLifeLock

1 Member Services and Support

We have over 1,000 Member Service & Support Agents, over 10 years perfecting identity theft protection services, and helps protect over 5 million members. We have live Identity Protection Agents available 24/7 to answer your questions.

2 Identity Restoration Specialists are leaders in the industry

Identity theft restoration is in our DNA. Our U.S.-based Identity Restoration Specialists are here to help restore our members' identities, should one of our members become a victim of identity theft. From credit accounts fraudulently opened in a member's name, to bank account takeovers[§]—we provide restoration for many types of identity theft.

3 Strong brand recognition

LifeLock is the #1 most recognized brand in identity theft protection. In the aftermath of the 2017 Equifax breach, more people searched on “LifeLock” than “identity theft.”¹ More than 50 million people and families rely on Norton and LifeLock solutions to help protect their identities, devices, home and family.

4 Million Dollar Protection™ Package^{†††} includes reimbursement of stolen funds and coverage for personal expenses—each with limits of up to \$1 million for LifeLock with Norton Benefit Essential and LifeLock with Norton Benefit Premier—and coverage for lawyers and experts if needed, to help resolve your case. As part of this service, we hire the lawyers and experts on your behalf, who are well-versed in identity theft issues, and they bill us directly.

5 Award Winning

LifeLock was named one of 2018's best identity theft monitoring services by CNET. NortonLifeLock earned Online Trust Alliance Honor Roll for 2018 and Norton Security has been the top-ranked security solution for ten consecutive years, compared to all other products tested by Passmark.

The NortonLifeLock Advantage

Everyday things like online shopping, banking and even browsing can expose your employees' personal information and make them more vulnerable to cybercrime. Since cybercrime has evolved, we've evolved, too. LifeLock, a leader in identity theft protection and Norton, a pioneer in consumer cybersecurity, are now one company.

Our innovative employee benefit plans will help protect an employee's identity, personal information and connected devices from the myriad of threats they may face in their digitally-connected homes and workplaces. It's the kind of forward-thinking that helps protect employees, rather than just insuring them. LifeLock with Norton Benefit Plans combine leading identity theft protection with device security, at home and on-the-go.

Trust an employee benefit from brands who've been leaders in identity theft protection and cyber security. If you're looking to offer your employees protection for today's connected world, you'll find the NortonLifeLock advantage is what you need.

No one can prevent all identity theft or all cybercrime.

§ Bank Account Takeover Alerts feature is only available with LifeLock with Norton Benefit Premier.

††† Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential and LifeLock with Norton Benefit Premier. And up to \$1 million for coverage for lawyers and experts if needed, for all plans. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: [LifeLock.com/legal](https://www.lifelock.com/legal).

1-<https://www.thestreet.com/story/14300096/1/symantecs-lifelock--to-gain-from-equifax-breach.html>

Questions to consider when comparing providers*

Product

- Do they have alerts[†] for your 401K and investment accounts?
- Do they have a tool that scans public people-search websites to help reduce exposure of your personal information?
- Do they scan for names/addresses connected to your SSN to help protect against criminals creating fictitious identities with your information?
- Do they notify you of large-scale data breaches?
- Do they have a mobile app?^{††}
- Do they have alerts[†] for existing financial accounts?
- Do they help reduce pre-approved credit card offers?
- If your wallet is stolen, do they help cancel and replace driver's licenses, Social Security cards, and insurance and credit cards?
- Do they provide monitoring of employees' personal information on major email and social media platforms?[†]
- Do they provide secure cloud-based storage¹ to protect important files and documents as a preventive measure against hard drive failures, stolen devices and even ransomware?^{††}
- Do they monitor and notify you of changes made at the county recorder's office related to your home's title so you can take necessary action to protect your home?^{**}
(Home Title Monitoring is available as a feature of LifeLock with Norton Benefit Premier. Expected availability 2020, subject to change.)
- Do they notify you when companies attempt to verify your identity?
(Expected availability 2020, subject to change.)
- Do they scan common public people-search websites, and help you opt out if your information is listed?
- Do they provide easy instructions and quick access to be able to freeze credit, bank and utility files with each consumer reporting company?
- Do they provide multi-layered security to help protect against malware threats to your employees' devices and help protect your employees' private and financial information when they go online?^{†‡}
- Do they notify you of attempts to access your webcam and block those who are not authorized to access it?¹

Member Services

- Do they demonstrate effectiveness of their service via a utilization report?
- Do they have over 10 years experience perfecting identity theft protection services?
- Do they have over 45 U.S.-based restoration agents?
- Are their restoration agents assigned and dedicated to a member's case from beginning to end?
- Do they offer 24/7 access to member support agents.
- Do they have over 1,000 Member Service & Support Agents?

Reimbursements

- Do they reimburse you if you have money stolen due to identity theft, up to the limits of your plan?
- Do they pay you back for costs you incur due to identity theft, such as for documents, travel, lost wages and more, up to the limits of your plan?

Questions for Vendors: Company

- Do they have 35+ years of experience in the cybersecurity industry?
- Are they a leader in consumer cybersecurity?
- Are they providing identity theft protection services to over 5 million members?
- Do they have over 3,800 employee benefit clients?
- What do they do with your personal information? Is your information being sold for marketing purposes?
- Are they the #1 most recognized brand in identity theft protection?

No one can prevent all identity theft or all cybercrime.

* This chart was updated on January 16, 2020 as a visual tool to assist with reviewing our offerings, and is not intended to be a comprehensive listing of features and/or services which may or may not apply to each vendor as listed.

** Home Title Monitoring feature includes your home, second home, rental home, or other properties where you have an ownership interest. In your state, the office that maintains real estate records could be known as a county recorder, registrar of deeds, clerk of the court, or some other government agency.

† LifeLock does not monitor all transactions at all businesses.

†† Downloading the app alone does not provide protection.

†‡ Requires your device to have an Internet/data plan and be turned on.

1-Norton Cloud Backup, Norton SafeCam and Norton Family Parental Control features are not supported on Mac.

LIFELOCK IDENTITY THEFT PROTECTION	Home Title Monitoring NEW Expected availability 2020, subject to change.		●
	LifeLock Skill for Amazon Alexa** NEW	●	●
	Credit, Bank & Utility Account Freezes** NEW	●	●
	Identity Verification Monitoring** NEW Expected availability 2020, subject to change.	●	●
	LifeLock Identity Alert™ System†	●	●
	• Payday - Online Lending Alerts†	●	●
	• Credit Alerts & Social Security Alerts†	●	●
	LifeLock Mobile App (Android™ & iOS)** Downloading the app does not provide protection.	●	●
	Dark Web Monitoring™	●	●
	LifeLock Privacy Monitor™	●	●
	USPS Address Change Verification	●	●
	Stolen Wallet Protection	●	●
	Reduced Pre-Approved Credit Card Offers	●	●
	Fictitious Identity Monitoring	●	●
	Data Breach Notifications	●	●
	Bank & Credit Account Activity Alerts† **	●	●
	Checking & Savings Account Application Alerts† **		●
	Bank Account Takeover Alerts† **		●
	401K & Investment Account Activity Alerts† **	●	●
	File Sharing Network Searches	●	●
	Sex Offender Registry Reports	●	●
	Online Account Monitoring** Expected availability 2020, subject to change.	●	●
	Prior Identity Theft Remediation ⁹ <small>This feature is separate from our Million Dollar Protection™ Package and does not provide coverage for lawyers and experts, reimbursement of stolen funds or compensation for personal expenses for events occurring during the 12 months prior to enrollment. See disclaimer for details.</small>	●	●
	U.S.-based Identity Restoration Specialists	●	●
	24/7 Live Member Support	●	●
NORTON DEVICE SECURITY	Million Dollar Protection™ Package††† • Stolen Funds Reimbursement • Personal Expense Compensation • Coverage for Lawyers and Experts	Up to \$1 Million each	Up to \$1 Million each
	Credit Application Alerts ² **	One-Bureau	One-Bureau
	Credit Monitoring ¹ **	One-Bureau	Three-Bureau
	Annual Credit Report & Credit Score ¹ ** <small>The credit scores provided are VantageScore 3.0 credit scores based on data from Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.</small>		Three-Bureau
	Monthly Credit Score Tracking ¹ ** <small>The credit score provided is a VantageScore 3.0 credit score based on Equifax data. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.</small>		One-Bureau
ONLINE PRIVACY	Secures PCs, Mac & mobile devices	Up to 3 devices (Family gets 6 devices)	Up to 5 devices (Family gets 10 devices)
	Online Threat Protection**	●	●
	Password Manager**	●	●
	Parental Control ⁵ **	●	●
	Smart Firewall™	●	●
ONLINE PRIVACY	Cloud Backup ³ **	10 GB	50 GB
	SafeCam ³ **	●	●

¹ If your plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful plan enrollment. Please note that in order to enjoy all features in your chosen plan, such as bank account alerts, credit monitoring, and credit reports, it may require additional action from you and may not be available until completion.

² If your plan includes One Bureau Credit Application Alerts, two requirements must be met to receive said features: (i) your identity must be successfully verified with TransUnion; and (ii) TransUnion must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE ONE BUREAU CREDIT APPLICATION ALERTS. One Bureau Credit Application Alerts will take several days to begin after your successful LifeLock plan enrollment.

³ Norton Cloud Backup, Norton SafeCam and Norton Family Parental Control features are not supported on Mac.

⁴ We do not monitor all transactions at all businesses.

⁵ Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential and LifeLock with Norton Benefit Premier and up to \$1 million for coverage for lawyers and experts if needed, for all plans. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: LifeLock.com/legal.

⁶ These features are not enabled upon enrollment. Member must take action to activate this protection.

⁷ Subject to eligibility requirements defined in Terms & Conditions at <https://www.lifelock.com/legal/prior-id-theft-remediation>. NortonLifeLock reserves the right to change and/or cease services at any time.

No one can prevent all identity theft or cybercrime.

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